

**North Carolina Department of Health and Human Services  
Division of Health Service Regulation  
Health Care Personnel Education and Credentialing Section  
March 2025 Newsletter**

**DHSR/HCPEC Website:**

In an effort to improve communication, DHSR/HCPEC has combined the education and registry websites into a single source of information. The website can be found at <https://ncnar.ncdhhs.gov/index1.jsp>.

**Quick Reference Guide:**

DHSR/HCPEC has created a Quick Reference Guide that includes information regarding testing activities.

**Nurse Aide Curriculum – Module K:**

The video in Module K, “Advance Preparation – Activities – #K5: Restraint Alternatives,” has been updated.

**Spring Season For Nurse Aide Skills Testing:**

In the upcoming months, the State will experience an increased number of Candidates who need to complete the skills exam. INF test sites, please consider sharing your INF facility code. RTS test sites, please consider adding more test dates.

**Pass Rates And Sharing Open Skills Test Seats:**

Pass rates are calculated based on where Candidates complete the nurse aide training course, not the testing location. Sharing open skills test seats will not affect a training program’s pass rates.

**How To Share Open Skills Test Seats:**

There are two (2) ways an INF test site can share their open skills test seats. Please be advised, all registration deadlines for test events still apply.

1. Contact Credentia to open skills test seats to all Candidates in the state.
2. Share INF code with specific Candidates or training programs.

**Mobile Devices:**

Credentia’s platform and scheduling system are not optimized for use on mobile devices. It is recommended that Candidates use a laptop or desktop when searching for open skills test seats.

**Save The Date – April 11, 2025:**

In lieu of regional meetings this spring, DHSR/HCPEC is having a virtual state-wide meeting for Program Coordinators on Friday, April 11, 2025 from 10am-12pm.